The Aruba 303H Series access point is a high-performance dual-radio wireless device for hospitality and branch deployments. This access point uses Multiple-Input, Multiple-Output (MIMO) technology to provide secure wireless connectivity for both 2.4GHz 802.11 b/g/n and 5GHz 802.11 a/n/ac WiFi. Alternatively, the wired Ethernet ports located on the bottom of the device allow users to connect to the device directly when linked by an Ethernet cable. The 303H Series access point can be attached to a standard single-gang wall box using the mount provided, or converted into a desk-mounted remote access point for branch office deployments using the AP-303H-MNTD mount kit (sold separately).

The 303H Series access point provides the following capabilities:
- IEEE 802.11a/b/g/n/ac operation as a wireless access point
- IEEE 802.11a/b/g/n/ac operation as a wireless air monitor
- Compatibility with IEEE 802.3af/at PoE
- Central management configuration
- Supports PoE-in (E0 port)/PoE-out (E3 port)
- Support for selected USB peripherals
- Integrated Bluetooth Low Energy (BLE) radio

**Package Contents**
- 303H Series Access Point
- Single gang wall-box mounting bracket
- (2x) #6-32 slotted screws
- T8H Torx security screw

Inform your supplier if there are any incorrect, missing, or damaged parts. If possible, retain the carton, including the original packing materials. Use these materials to repack and return the unit to the supplier if needed.

**Hardware Overview**

The following sections outline the hardware components of the 303H Series access point.

**Figure 1 303H Series (front view)**
LED

The LED displays located on the front and bottom of the access point indicate the following functions:

System Status

The System Status LED indicates the operating condition of the access point. See Table 1.

Table 1 System Status LED

<table>
<thead>
<tr>
<th>Color/State</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Device is powered off</td>
</tr>
<tr>
<td>Green/solid</td>
<td>Device is ready; fully functional</td>
</tr>
<tr>
<td>Green/blinking¹</td>
<td>Device is booting; not ready</td>
</tr>
<tr>
<td>Green/flashing²</td>
<td>Device is ready; uplink negotiated at suboptimal speed (&lt;1Gbps)</td>
</tr>
<tr>
<td>Amber/solid</td>
<td>Device is ready; operating in power-save mode (PoE source: 802.3af)</td>
</tr>
<tr>
<td>Amber/flashing</td>
<td>Device is ready; operating in power-save mode, with uplink negotiated at suboptimal speed (&lt;1Gbps)</td>
</tr>
<tr>
<td>Red/solid</td>
<td>Error condition</td>
</tr>
</tbody>
</table>

1 blinking: 1s on/1s off
2 flashing: on/off repeated in less than 1s

Radio Status

The Radio Status LED indicates the operating mode of the access point’s radios. See Table 2.

Table 2 Radio Status LED

<table>
<thead>
<tr>
<th>Color/State</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Meets one of the following conditions:</td>
</tr>
<tr>
<td></td>
<td>• both radios are disabled</td>
</tr>
<tr>
<td></td>
<td>• device is powered off</td>
</tr>
<tr>
<td>Green/solid</td>
<td>Both radios enabled in access mode</td>
</tr>
<tr>
<td>Green/blinking¹</td>
<td>One radio enabled in access mode; one radio disabled</td>
</tr>
<tr>
<td>Amber/solid</td>
<td>Both radios enabled in monitor mode</td>
</tr>
<tr>
<td>Amber/blinking</td>
<td>One radio enabled in monitor mode, other disabled</td>
</tr>
<tr>
<td>Alternating³</td>
<td>One radio in access mode, other radio in monitor mode</td>
</tr>
</tbody>
</table>
**Network Status (E1-E3)**

The Network Status LED, located on the sides of the E1-E3 ports, indicates activity transmitted to/from the wired ports. See Table 3.

**Table 3 Network Status LED**

<table>
<thead>
<tr>
<th>Color/State</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Meets one of the following conditions:</td>
</tr>
<tr>
<td></td>
<td>● device is powered off</td>
</tr>
<tr>
<td></td>
<td>● port is disabled</td>
</tr>
<tr>
<td></td>
<td>● no link/activity</td>
</tr>
<tr>
<td>Green/solid</td>
<td>Link established at max speed (1Gbps)</td>
</tr>
<tr>
<td>Green/blinking</td>
<td>Activity detected across a max speed link</td>
</tr>
<tr>
<td>Amber/solid</td>
<td>Link established at reduced speed (10/100Mbps)</td>
</tr>
<tr>
<td>Amber/blinking</td>
<td>Activity detected across a reduced speed link</td>
</tr>
</tbody>
</table>

**PoE-PSE Status (E3)**

The PoE-PSE LED located above the E3 port and indicates when the access point is operating as Power Sourcing Equipment (PSE), providing Power over Ethernet (PoE) to an external device that is physically connected to the E3 port by Ethernet cable. See Table 4.

**Table 4 PoE-PSE Status LED**

<table>
<thead>
<tr>
<th>Color/State</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Access point not supplying PoE, or powered off</td>
</tr>
<tr>
<td>Green/solid</td>
<td>Access point supplying power to a connected device</td>
</tr>
<tr>
<td>Green/blinking</td>
<td>Negotiating PoE power supplied to a connected device</td>
</tr>
</tbody>
</table>

**LED Display Settings**

The LEDs have three operating modes that can be selected in the system management software:
- Default mode: Refer to Table 1-Table 4
- Off mode: LEDs are off
- Blink mode: LEDs blink green
**Figure 2 303H Series (rear view)**

**Console Port**

The 5-pin Micro-B connector located on the back of this device. Use an AP-CBL-SERU cable for direct management of this device when connected to a laptop or serial console. For pin-out details, refer to Figure 3.

**Figure 3  Console Port Pin-out**

<table>
<thead>
<tr>
<th>Pin</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NC</td>
</tr>
<tr>
<td>2</td>
<td>RX</td>
</tr>
<tr>
<td>3</td>
<td>TX</td>
</tr>
<tr>
<td>4</td>
<td>GND</td>
</tr>
<tr>
<td>5</td>
<td>GND</td>
</tr>
</tbody>
</table>

**Ethernet Ports**

The 303H Series access point is equipped with four active Ethernet ports (E0/PT-E3), shown in Figure 2 (E0) and Figure 4 (E1-E3). In addition, the AP-303H has a pair of passive pass-through ports (PT and E0/PT), which provide an electrical connection between the back and the front/bottom of the access point.

**Figure 4 303H Series (bottom)**

The E0/PT port, located at the back of the access point is 10/100/1000Base-T, auto-sensing, MDI/MDX wired-network uplink connectivity RJ45 port. It supports IEEE 802.3af/802.3at PoE as a standard Powered Device (PD) from Power Sourcing Equipment (PSE), such as a midspan injector, or a network infrastructure that supports PoE.

The E1-E3 ports, located at the bottom of the access point are 10/100/1000Base-T auto-sensing, MDI/MDX wired-network downlink connectivity RJ45 ports. These ports are used to provide secure network connectivity to wired devices when physically linked using an Ethernet cable. Refer to Figure 5 for port pin-out information. Additionally, the E3 port supports PoE-out functionality, and is capable of supplying up to 15.4W to PSE when the access point is operating in 802.3at PoE mode, or powered by a DC source.
USB Interface

The 303H Series access point is equipped with a USB-A port that is compatible with cellular modems. When active, the USB port can supply up to 5W/1A to a connected device.

Push Button

The push button located on the right side of the device can be used to reset the access point to factory default settings or turn off/on the LED display.

- To reset the access point to factory default settings:
  1. Power off the access point.
  2. Press and hold the push button using a small, narrow object, such as a paperclip.
  3. Power-on the access point without releasing the push button. The System Status LED will flash within 5 seconds.
  4. Release the push button.
  
  The system status LED will flash again within 15 seconds indicating that the reset is completed. The access point will now continue to boot with the factory default settings.

- To turn off/on the LED display:
  During the normal operation of the access point, press and release the push button using a small, narrow object, such as a paperclip.

Power

The 303H Series access point supports up to 48V DC when using an AP-AC-48V36C power adapter (sold separately). The power connector port is located on the side of the device, as shown in Figure 6.

The PoE-in (PoE-PD) allows the E0/PT port to draw power from an 802.3at (preferred) source, or an 802.3af (optional) source.

When powered by an 802.3at or DC power source, the PoE-out (PoE-PSE) functionality is enabled on port E3, supplying a maximum output of 15.4W to the wired device.

Refer to Table 4 for power output details. PoE-PSE and USB-A settings can be enabled/disabled through the software's WebUI and CLI.

Before You Begin

Refer to the sections below before beginning the installation process.

Pre-Installation Checklist

Before installing the 303H Series access point, be sure that you have the following:
- Pre-installed wall box
- Cat5E UTP cable with network access installed in the wall box
- One of the following power sources:
  - IEEE 802.3af/at-compliant Power over Ethernet (PoE) source
  - Aruba AP AC-DC adapter kit (sold separately)
- One of the following network services:
  - Aruba Discovery Protocol (ADP)
  - DNS server with an “A” record
  - DHCP Server with vendor-specific options

This device is in compliance with governmental requirements, and is designed so that only authorized network administrators can change the settings. For more information about access point configuration, refer to the ArubaOS Quick Start Guide and ArubaOS User Guide.

### Identifying Specific Installation Locations

The 303H Series access point must be secured to an Aruba-approved wall or to a desk mount kit. This access point should be oriented vertically, with Ethernet ports facing downward to facilitate maximum antenna gain. Use the access point placement map generated by Aruba’s RF Plan software application to determine the proper installation location(s). Each location should be as close as possible to the center of the intended coverage area and should be free from obstructions or obvious sources of interference. These RF absorbers/reflectors/interference sources will impact RF propagation and should be accounted for during the planning phase and adjusted for in RF plan.

Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.

### Identifying Known RF Absorbers/Reflectors/Interference Sources

Identifying known RF absorbers, reflectors, and interference sources while in the field during the installation phase is critical. Make sure that these sources are taken into consideration when you attach an access point to its fixed location.

RF absorbers include:
- Cement/concrete—Old concrete has high levels of water dissipation, which dries out the concrete, allowing for potential RF propagation. New concrete has high levels of water concentration in the concrete, blocking RF signals.
- Natural Items—Fish tanks, water fountains, ponds, and trees
- Brick

RF reflectors include:
- Metal Objects—Metal pans between floors, rebar, fire doors, air conditioning/heating ducts, mesh windows, blinds, chain link fences (depending on aperture size), refrigerators, racks, shelves, and filing cabinets.
- Do not place an access point between two air conditioning/heating ducts. Make sure that access points are placed below ducts to avoid RF disturbances.

RF interference sources include:
- Microwave ovens and other 2.4 or 5 GHz objects (such as cordless phones)
- Cordless headset such as those used in call centers or lunch rooms

Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the access point. Otherwise, degradation of the performance of this equipment could result.

RF Radiation Exposure Statement: This equipment complies with RF radiation exposure limits. This equipment should be installed and operated with a minimum distance of 13.78 inches (35cm) between the radiator and your body for 2.4 GHz and 5 GHz operations. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
Installing the Access Point

The 303H Series is designed to mount into a variety of electrical gang boxes.

All Aruba access points should be professionally installed by an Aruba-Certified Mobility Professional (ACMP). The installer is responsible for ensuring that grounding is available and meets applicable national and electrical codes. Failure to properly install this product may result in physical injury and/or damage to property.

Use of accessories, transducers and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.

Use the steps below to install your 303H Series.

1. Begin by removing the existing data wall plate (if applicable).
2. Remove any existing RJ45 connectors (typically snap-in) or cut/remove the UTP cable.
3. Use a short Ethernet cable (sold separately) to connect the E0 port to an RJ45 connector or crimp an RJ45 plug (not supplied) on the cable and insert in the E0 port. Do the same for the PT port, if used.
4. Align the mounting holes of the 303H Series mounting bracket with mounting holes in you gang box, as shown in Figure 7 and Figure 8. For worldwide single gang outlet box, the mounting bracket has two sets of mounting holes to meet the individual installation position requirement.

The applicable standards for the wall boxes are:
- IEC 60670-1, GB17466, BS4662 and DIN49073 for Worldwide
- ANSI/NEMA OS 1 and OS 2 for US
5. Insert the two included machine screws and tighten them to secure the mounting bracket.
6. Connect any required cables to the back of the 303H Series.
7. Align the mounting slots on the back of the 303H Series with the corresponding mounting posts on the wall mount as shown in Figure 9.
8. Push the access point against the posts and downward until the posts engage the slots at the top of the slots.
9. Once the access point is fastened onto the wall mount, insert the T8H Torx security screw into the hole located on the right side of the wall mount and tighten.

10. (Optional) Connect the AC-DC power adapter (sold separately) to the DC power socket located on the right side of the 303H Series.

**Verifying Post-Installation Connectivity**

The integrated LED on the access point can be used to verify that the access point access point is receiving power and initializing successfully (see Table 1). Refer to the *ArubaOS Quick Start Guide* for further details on verifying post-installation network connectivity.

**Electrical and Environmental Specifications**

For additional specifications on this product, please refer to the product data sheet at [www.arubanetworks.com/safety_addendum](http://www.arubanetworks.com/safety_addendum).

**Electrical**

- Ethernet:
  - 10/100/1000 Base-T auto-sensing Ethernet RJ45 interface
  - IEEE 802.3u (10 Base-T), IEEE 802.3ab (1000Base-T)
  - Power over Ethernet IEEE 802.3at 48VDC (nominal)
- Power:
  - 48VDC power interference, when powered by an AP-AC-48V36C power cable
  - Maximum power consumption with a full PoE-PSE and USB load: 31W

**NOTE**

If a power adapter other than the Aruba-approved adapter is used in the US or Canada, it should be NRTL listed, without an output rated 48VDC, minimum 1.2A, marked “LPS” and “Class 2”, and suitable for plugging into a standard power receptacle in the US and Canada.

**Environmental**

- Operating:
  - Temperature: 0°C to +40°C (+32°F to +104°F)
  - Humidity: 5% to 93% non-condensing
- Storage and transport:
Temperature: -40 °C to +70 °C (-40 °F to +158 °F)
Humidity: 5% to 93% non-condensing

Regulatory Information

The regulatory model name (RMN) for 303H Series access point is:
- AP-303H/IAP-303H/AP-11D

Aruba provides a multi-language document that contains country-specific restrictions and additional safety and regulatory information for all Aruba access points. This document can be viewed or downloaded at www.arubanetworks.com.

FCC

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit that is different from that to which the receiver is connected.
- Consult the dealer or an experienced radio or television technician for help.

Improper termination of access points installed in the United States configured to a non-US model controller is a violation of the FCC grant of equipment authorization. Any such willful or intentional violation may result in a requirement by the FCC for immediate termination of operation and may be subject to forfeiture (47 CFR 1.80). The network administrator(s) is/are responsible for ensuring that this device operates in accordance with local/regional laws of the host domain.

Federal Communication Commission

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
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European Union Regulatory Conformity

The Declaration of Conformity made under RED 2014/53/EU is available for viewing at: http://support.arubanetworks.com, then navigate to the Declarations of Conformity > Access Point folder, select the document that corresponds to your device's model number as it is indicated on the product label.

Wireless Channel Restrictions

5150-5250MHz band is limited to indoor only in the following countries; Austria (AT), Belgium (BE), Bulgaria (BG), Croatia (HR), Cyprus (CY), Czech Republic (CZ), Denmark (DK), Estonia (EE), Finland (FI), France (FR), Germany (DE), Greece (GR), Hungary (HU), Iceland (IS), Ireland (IE), Italy (IT), Latvia (LV), Liechtenstein (LI), Lithuania (LT), Luxembourg (LU), Malta (MT), Netherlands (NL), Norway (NO), Poland (PL), Portugal (PT), Romania (RO), Slovakia (SK), Slovenia (SI), Spain (ES), Sweden (SE), Switzerland (CH), Turkey (TR), United Kingdom (UK).

<table>
<thead>
<tr>
<th>Frequency Range MHz</th>
<th>Max EIRP</th>
</tr>
</thead>
<tbody>
<tr>
<td>2402-2480</td>
<td>9 dbm</td>
</tr>
<tr>
<td>2412-2472</td>
<td>20 dbm</td>
</tr>
<tr>
<td>5150-5250</td>
<td>23 dbm</td>
</tr>
<tr>
<td>5250-5350</td>
<td>23 dbm</td>
</tr>
<tr>
<td>5470-5725</td>
<td>30 dbm</td>
</tr>
<tr>
<td>5725-5850</td>
<td>N/A for EU</td>
</tr>
</tbody>
</table>


Industry Canada

This Class B digital apparatus meets all of the requirements of the Canadian Interference-Causing Equipment Regulations.

In accordance with Industry Canada regulations, this radio transmitter and receiver may only be used with an antenna, the maximum type and gain of which must be approved by Industry Canada. To reduce potential radio interference, the type of antenna and its gain shall be chosen so that the equivalent isotropic radiated power (EIRP) does not exceed the values necessary for effective communication. This device complies with Industry Canada's license-exempt RSS regulations. Operation of this device is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation. When operated in 5.15 to 5.25 GHz frequency range, this device is restricted to indoor use to reduce the potential for harmful interference with co-channel Mobile Satellite Systems.

Déclaration d’Industrie Canada

Conformément aux réglementations d'Industrie Canada, cet émetteur-récepteur radio doit être utilisé uniquement avec une antenne dont le type et le gain maximal doivent être approuvés par Industrie Canada. Pour réduire les interférences radio potentielles, le type d'antenne et son gain doivent être choisis de façon à ce que la puissance isotope rayonnée équivalente (PIRE) ne dépasse pas les valeurs nécessaires à une communication efficace. Ce périphérique est conforme aux règlements RSS exempts de licence d'Industrie Canada. L'utilisation de ce
périphérique est soumise aux deux conditions suivantes : (1) ce périphérique ne doit pas provoquer d'interférences, et (2) ce périphérique doit accepter toute interférence, y compris les interférences susceptibles de provoquer un dysfonctionnement.
En cas d'utilisation dans la plage de fréquences de 5,15 à 5,25 GHz, cet appareil doit uniquement être utilisé en intérieur afin de réduire les risques d'interférence avec les systèmes satellites mobiles partageant le même canal.

Brazil
Este equipamento opera em caráter secundário, isto é, não tem direito a proteção contra interferência prejudicial, mesmo de estações do mesmo tipo, e não pode causar interferência a sistemas operando em caráter primário.

Mexico
La operación de este equipo está sujeta a las siguientes dos condiciones: (1) este dispositivo o dispositivo no puede causar interferencias perjudiciales, y (2) este dispositivo o dispositivo debe aceptar cualquier interferencia, incluidas las que puedan causar un funcionamiento no deseado. . Este equipo ha sido diseñado para operar con antenas internas con una ganancia máxima de antena de 6.2 dBi. La impedancia requerida de la antena es de 50 ohmios.

Morocco

Нормативные требования Евразийского Экономического Союза

Russia
HPE Russia: ООО "Хьюлетт Паккард Энтерпрайз" Российская Федерация, 125171, г. Москва, Ленинградское шоссе, 16А, стр.3, Телефон: +7 499 403 4248 Факс: +7 499 403 4677

'HEWLETT-PACKARD Bel': ИООО «Хьюлетт-Паккард Бел», Республика Беларусь, 220030, г. Минск, ул. Интернациональная, 36-1, Телефон/факс: +375 17 392 28 20

'HEWLETT-PACKARD Bel': ИООО «Хьюлетт-Паккард Бел», Республика Беларусь, 220030, г. Минск, ул. Интернациональная, 36-1, Телефон/факс: +375 17 392 28 20

Kazakhstan
ЖШС "Хьюлетт Паккард Энтерпрайз" Ресей Федерациясы, 125171, Мәскеу, Ленинград тас жолы, 16А блок 3, Телефон: +7 499 403 4248 Факс: +7 499 403 4677

«HEWLETT-PACKARD Bel» ЖШС, Беларусь Республикасы, 220030, Минск қ., Интернациональная көшесі, 36/1, Телефон/факс: +375 17 392 28 20

ЖШС «Хьюлетт-Паккард (К)», Қазақстан Республикасы, 050040, Алматы қ., Бостандык ауданы, Әл-Фараби данғылы, 77/7, Телефон/факс: +7 (727) 355 35 50
Korean

이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.

=> 사용자 안내문은 "업무용방송통신기자재"에만 해당됩니다

Taiwan

第十二條 經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

第十四條 低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前項合法通信，指依電信法規定作業之無線電通信。

低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。
1. 應避免影響附近雷達系統之操作。
2. 高增益指向性天線只得應用於固定式點對點系統。
3. 電磁波暴露量 MPE 標準值 1 mW/cm², 送測產品實測值為: 0.184 mW/cm²

Singapore

Medical

1. Equipment not suitable for use in the presence of flammable mixtures.
2. Connect to only IEC 60950-1 or IEC 60601-1 3rd edition certified products and power sources. The end user is responsible for the resulting medical system complies with the requirements of IEC 60601-1 3rd edition.
3. Wipe with a dry cloth, no additional maintenance required.
4. No serviceable parts, the unit must be sent back to the manufacturer for repair.
5. No modifications are allowed without Aruba approval.
Hong Kong

Certified for use in Hong Kong
Certificate No. HK0011701651

Oman

OMAN - TRA
D100438
R/4155/17

Philippines

NTC
Type-Approval No.
ESD-1714710C

Singapore

Complies with
IDA Standards
DB100427

Contact Aruba

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<table>
<thead>
<tr>
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<tr>
<td>Main Site</td>
<td><a href="http://www.arubanetworks.com">http://www.arubanetworks.com</a></td>
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<td>Support Site</td>
<td><a href="http://support.arubanetworks.com">http://support.arubanetworks.com</a></td>
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<tr>
<td>Airheads Social Forums and Knowledge Base</td>
<td><a href="http://community.arubanetworks.com/">http://community.arubanetworks.com/</a></td>
</tr>
<tr>
<td>North America Telephone</td>
<td>1-800-943-4526</td>
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<tr>
<td></td>
<td>1-408-754-1200</td>
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<tr>
<td>International Telephone</td>
<td><a href="http://www.arubanetworks.com/support-services/contact-support/">http://www.arubanetworks.com/support-services/contact-support/</a></td>
</tr>
<tr>
<td>Software Licensing Site</td>
<td><a href="http://www.hpe.com/networking/support">http://www.hpe.com/networking/support</a></td>
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<tr>
<td>End-of-Life Information</td>
<td><a href="http://www.arubanetworks.com/support-services/end-of-life/">http://www.arubanetworks.com/support-services/end-of-life/</a></td>
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<tr>
<td>Security Incident Response Team (SIRT)</td>
<td><a href="http://www.arubanetworks.com/support-service/security-bulletins/">http://www.arubanetworks.com/support-service/security-bulletins/</a></td>
</tr>
<tr>
<td></td>
<td>Email: <a href="mailto:sirt@arubanetworks.com">sirt@arubanetworks.com</a></td>
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