

AirWave ITIL/ITSM Integration Matrix

Categories/Partners	AirWave Certified	AirWave Version	Vendor Certified	Vendor Version	Details
NMS					
IBM Tivoli Netcool®	●	5.2 or higher	●	3.6 or higher	Download Netcool/OMNIBUS Integration Module for AirWave at: http://www.ibm.com/software/tivoli/opal?NavCode=1TW10NC16
HPE OpenView NNM	●	3.0 or higher	●	5.0 or higher	Download AirWave Trap MIB and compile in NNM. See NMS Integration Guide for details.
HPE ProCurve PCM	●	5.2 or higher	●	2.0 or higher	For event based integration. See the User Guide for details.
Service Desk					
BMC Remedy	●	6.0 or higher	-	7.0 or higher	Remedy integration. See User Guide for details.
Real Time Location Service					
Aruba Networks	●	6.1 or higher	●	3.2.x or higher	For event based and higher accuracy follow the instructions in the AirWave and Aruba Best Practices Guide.
Aeroscout	-	6.3	-	-	Developing partnership working towards integrated certified solution.
Ekahau	-	6.3	-	-	Developing partnership working towards integrated certified solution.
Event Correlation					
EMC SMARTs	●	5.0 or higher	-	-	Many customer integrating with standard AirWave trap MIB. See NMS Integration Guide for details.
NAC, Firewall, VPN					
BlueSocket	●	2.0 or higher	-	2.1 or higher	RADIUS accounting integration for obtaining wireless user's names: See User Guide for details.
HP ProCurve 700wl & 745wl	●	3.1 or higher	-	4.1.x or higher	RADIUS accounting integration for obtaining wireless user's names: See User Guide for details.
Cisco Clean Access (Perfigo)	●	5.0 or higher	-	3.5 or higher	RADIUS accounting integration for obtaining wireless user's name: See User Guide for details.
Cisco 3300 VPN	●	5.0 or higher	-	IOS 10.x or higher	RADIUS accounting integration for obtaining wireless user's name: See User Guide for details.
AirWave Admin Authentication					
Cisco ACS	●	4.2 or higher	-	3.0 or higher	To track auth failures or consolidate AirWave administrative logins. See User Guide for details.
Free RADIUS	●	6.2 or higher	-	1.0.1 or higher	To consolidate AirWave administrative logins and privileges. See User Guide for details.
Juniper(FUNK) SBR	●	6.2 or higher	-	6.0 or higher	To consolidate AirWave administrative logins and privileges. See User Guide for details.
Network Management Tools					
Aruba MMS	●	6.0 or higher	-	2.0 or higher	To automatically import campuses, buildings, and floor plans. See User Guide for details.
Cisco WCS	●	6.1 or higher	-	4.1 or higher	To automatically import campuses, buildings, and floor plans. See User Guide for details.
Cisco WLSE	●	5.0 or higher	-	2.0 or higher	To leverage discovery engine and rogue information. See User Guide for details.
CiscoWorks	●	3.0 or higher	-	2.0 or higher	To leverage discovery engine: See User Guide for details.
Server Infrastructure					
Hewlett Packard Enterprise	●	8.2 or higher	●	ArubaOS-Switch16.01r	For details on supported HPE Aruba switches, refer to the Supported Infrastructure Devices Guide.
Dell	●	6.0 or higher	●		AirWave is a certified Dell Appliance Solution.